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URBAN DISTRICT COUNCIL OF ROYSTON

ANNUAL REPORT

of the

MEDICAL OFFICER OF HEALTH

for the year

1965

Town Hall
ROYSTON
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ROYSTON URBAN DISTRICT COUNCIL

ANNUAL REPORT

of the

MEDICAL OFFICER OF HEALTH

and the

CHIEF PUBLIC HEALTH INSPECTOR

for the year

1965

Councillor G.W. Stevens
Chairman of the Public Health Committee

V. R. Walker, M.B., Ch.B., B.Sc., D.P.H.,
District Medical Officer of Health

D. G. Lord, Cert. P.H.I.E.B., M.A.P.H.I., M.R.S.H.
Chief Public Health Inspector

ROYSTON URBAN DISTRICT COUNCIL

1965 - 1966

COUNCILLORS:

MRS. E. A. KING, J. P.
Chairman of the Council

G. W. STEVENS
Vice-Chairman of the Council

Mrs. M.E. Campbell-Ferguson
F. N. Clarke, J. P.
A. F. Deards
B. W. M. Elcox
D. S. Ferguson
R. J. Gavin
P. L. Gray
H. G. Haddock
P. L. Jacklin
F. J. Smith

OFFICERS:

D. J. WALKER
A.C.C.S.
Clerk of the Council

V. R. WALKER
M.B., Ch.B., B.Sc., D.P.H.
District Medical Officer of Health

JACK WILD
C.Eng., M.I.Mun.E., M.Inst.H.E.
Engineer and Surveyor

D. G. LORD
M.A.P.H.I., M.R.S.H.
Chief Public Health Inspector
(from 19.11.1965)

K. SUTTON
A.M.I.T.A., A.R.V.A.
Treasurer

To the Chairman and Members of the
Royston Urban District Council

Madam Chairman, Ladies and Gentlemen,

On the direction of Ministry Circular 1/66 I present an annual report for the year 1965.

For the year the local death rate (9.2) falls well below the national figure (11.5). The live birth rate (18.9) is again above the national figure. The local infant mortality and still-birth rates for the year compare very favourably with the national rates.

There was no local incidence during the year of serious infectious disease, apart from a heavy epidemic of measles and some infective jaundice.

I would acknowledge in the preparation of this report the assistance of Mr. J. Wild, your Engineer and Surveyor and Mr. D.G. Lord your Chief Public Health Inspector who are responsible for the sections on sanitary conditions. Also I would thank your Council and its Chief Officers for every consideration and assistance during the year.

I am, Ladies and Gentlemen,

Your obedient Servant,

Victor R. Walker

District Medical Officer of Health.

April, 1966.

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SECTION A

Local Statistics

Area (in acres)	1,637
Home Population - Registrar General's Estimate for mid-1965	6,830
Number of inhabited houses at 1st April 1965 (estimated)	2,095
Rateable value (1st April 1965)	£376,450
Product of Penny Rate (1st April, 1965)	£1,514

Extracts from Vital Statistics for the year 1965

		Totals	Male	Female	Royston Urban District	Comparable Rate for England and Wales
LIVE BIRTHS	(Legitimate	113	56	57		
	(Illegitimate	11	5	6		
		124	61	63		
Rate per 1,000 population		..	..	..	18.2	18.1
Illegitimate Live Births per cent of total live births		..	..	..	8.9%	
STILL BIRTHS	(Legitimate	-	-	-		
	(Illegitimate	-	-	-		
Rate per 1,000 total (live and still) births					0.0	15.7
TOTAL LIVE AND STILL BIRTHS		124	61	63		
DEATHS		63	36	27		
Rate per 1,000 population		..	..	..	9.2	11.5
INFANT DEATHS	(Under 1 week	1	1	-		
	(At 1-4 weeks	-	-	-		
	(At 4-52 weeks	-	-	-		
		1	1	-		

Extracts from Vital Statistics for the year 1965 (continued)

		Royston Urban District	Comparable Rate for England and Wales
Infant Mortality Rates			
Total infant deaths per 1,000 total live births		8.1	19.0
Legitimate infant deaths per 1,000 legitimate live births	8.8		
Illegitimate infant deaths per 1,000 illegitimate live births ..	0.0		
Neo-natal Mortality Rate (deaths under 4 weeks per 1,000 total live births)		8.1	13.0
Early Neo-natal Mortality Rate (deaths under 1 week per 1,000 total live births)	8.1		
Perinatal Mortality Rate (stillbirths and deaths under 1 week combined per 1,000 total live and still births)	8.1		
Maternal Mortality (including abortion)			
Number of deaths ..	None		
Rate per 1,000 total live and still births		0.0	0.25

Comment on Vital Statistics

Estimated mid-year local population again showed an increase (140) on the previous year. Live births (124) were 16 less than for 1964 and local deaths (63) numbered 8 less than the previous year.

SECTION B

Provision of Health Services for the Area

No important change took place during the year.

SECTION C

National Assistance Acts 1948-1951

It was not found necessary to take any action under Sections 47 or 50 during the year.

SECTION D

Prevalence of, and Control over, Infectious and other diseases.

Total notifications of acute infectious diseases received during the year numbered (after corrections) :-

Measles ..	247
Acute Pneumonia	1
Dysentery ..	1
Infectious Hepatitis	17

Apart from the heavy measles epidemic of the late Spring and early Summer the only important matter was the continued occasional recognition of infective jaundice, affecting mainly school children and adolescents, with a quarterly distribution 9 - 1 - 5 - 2 indicating a slow decline over the year. There has been no report of serious complications or sequelae in the notified cases.

Vaccination and Immunisation

Against smallpox, efforts continue directed towards securing primary vaccination of infants during the second year of life. After the fall in vaccinations caused by the change in the recommended age, recorded acceptances in North Hertfordshire have now risen to a ratio of nearly 60% of annual live births. Such ratio is of course well below the figure of over 80% for children receiving oral anti-poliomyelitis vaccine or TRIPLE vaccine, both offered in the first year of life.

Vaccination and Immunisation (continued)

Combined immunisation against diptheria, whooping cough, and tetanus continues unchanged in the form of three separate injections of TRIPLE vaccine from the age of three months. An additional (fourth) 'booster' dose is delayed to around 18 months. Total returns show an acceptance rate well above 80 per cent. An additional 'booster' dose is offered at the age of infant school entry, omitting the whooping cough fraction which when repeated after such interval is found to cause occasional reactions.

Oral vaccine against poliomyelitis, sandwiched in time between the third and fourth doses of the triple vaccine course, continues to have an equally high acceptance rate. A 'booster' dose is offered of such oral vaccine around time of infant school entry, while a further booster dose is likely to be offered to the susceptible population of an area where any future outbreak should be confirmed.

Protection against tuberculosis by B.C.G. vaccine continues to be offered to 13 + year old scholars, with an acceptance rate around 80%. Since the commencement of such scheme in 1957 it is of interest that the percentage of positive reactors to the HEAF (tuberculin) Test has fallen steadily from over 18 per cent to 3.5 per cent this last year. In part this is due to the great reduction in the numbers of open (infective) cases of respiratory tuberculosis in the population but the other factor must have been the widespread adoption of pasteurisation of milk over the last 10-20 years. The latter factor is almost certainly responsible for the spectacular decline in the incidence of surgical tuberculosis (of glands, bones and joints) formerly common among children.

Food Poisoning Outbreaks

There were no outbreaks of food poisoning during the year or any cases of enteric illness reported.

TUBERCULOSIS

New Cases and Deaths during the year 1965

Age Periods	New Cases				Deaths			
	Respiratory		Non-Respiratory		Respiratory		Non-Respiratory	
	M	F	M	F	M	F	M	F
0 - 1	-	-	-	-	-	-	-	-
2 - 5	-	-	-	-	-	-	-	-
5 - 15	-	-	-	-	-	-	-	-
15 - 25	-	-	-	-	-	-	-	-
25 - 35	-	-	-	-	-	-	-	-
35 - 45	-	-	-	-	-	-	-	-
45 - 55	-	-	-	-	-	-	-	-
55 - 65	-	-	-	-	-	-	-	-
65 & over	1	-	-	-	-	-	-	-
Not known	-	-	-	-	-	-	-	-
TOTALS	1	-	-	-	-	-	-	-

Comment Notification during the year is confined to one single (respiratory) case in the elderly age group.

No death from tuberculosis was recorded locally during the year.

[illegible]

[illegible]

[illegible]	[illegible]				[illegible]			
[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-
[illegible]	-	-	-	-	-	-	-	-

[illegible]

[illegible]

SECTION E ENVIRONMENTAL HYGIENE

Water Supplies

The Lee Valley Water Company provide the supplies of piped water to the whole of the Urban District with the exception of the properties on the Burloes Estate. The properties at Burloes have a private piped supply of high quality.

The Water Company has reported upon bacteriological and chemical samples of water taken during the year. In all cases the results show the water to be of excellent quality and high bacteriological purity. The Company have kindly supplied the following as a typical chemical analysis of the water supplied.

REPORT ON WATER SAMPLES

Sample from Wicker Hall Reservoir, representing Royston U.D. supply

Taken by R.S.H. Date 14th December, 1965 Time 10.55 hrs.

Chemical Results Expressed in Milligrammes per Litre

Appearance - clear and bright		Ammoniacal Nitrogen	0.00
Colour (Burgess)	0	Albuminoid Nitrogen	0.00
Odour/Taste	Nil	Nitrate Nitrogen	4.3
Turbidity	0	Nitrite Nitrogen	0.00
Conductivity	450	Oxygen Absorbed	0.11
Total Solids	300	Fluoride - Less than	0.2
P^H	7.5	Silica	30
Free CO_2	21	Iron	0.00
Alkalinity ($CaCo_3$)	218	Other Metals - Copper/ Lead/Zinc	Absent
Carbonate Hardness	218	Phosphate	0.03
Non-Carbonate Hardness	34	Residual Chlorine	0.10
Total Hardness	252	Temperature °C	10.0

REPORT ON WATER SAMPLES (Continued)

CATION	Milli-grammes per Litre	Milli-equivalents per Litre	ANION	Milli-grammes per Litre	Milli-equivalents per Litre
Calcium	98.0	4.92	Carbonate	131	4.36
Magnesium	1.4	0.12	Sulphate	16	0.33
Sodium	7.0	0.30	Chloride	14	0.39
Potassium	1.6	0.04	Nitrate	19	0.31
TOTAL	108.0	5.38	TOTAL	180	5.39

BACTERIOLOGICAL EXAMINATION

No. of Colonies	1 day at 37°C	2 days at 37°C	3 days at 20°C
Developing on Agar	0 per ml	0 per ml	4 per ml
	Present in	Absent from	Probable No.
Presumptive Coli-Aerogenes	- ml	100 ml	0 per 100 ml
E. Coli	- ml	100 ml	0 per 100 ml
CI. Welchii	- ml	- ml	

Swimming Pool

One privately owned open air swimming pool exists in the district providing a very popular amenity during the summer months. A continuous filtration and chlorination plant is installed and the water is maintained at a high standard of purity with the chlorine at a proper level. Samples of water are regularly taken and give excellent results.

Sewerage and Sewage Disposal

Improvements in the pre-treatment plant have been carried out by the firm discharging the major trade effluent into the sewers. This has resulted in the almost total removal of the offensive solids but not the metals in the solution. The sludge drying has been much improved due to this and to the reconstruction of the Sludge Beds.

The preparation of the draft scheme for the new Sewage Disposal Works has been postponed pending a decision on the future expansion of Royston. Forty-three new houses built by private enterprise were connected to the sewerage system during the year. There has been no change in the number of houses drained by cesspools or septic tanks.

During the year the Council agreed to purchase approximately 11½ acres of land at the Pond to provide additional irrigation beds and four of these were constructed but have not yet been brought into operation due to the delay in the supply of control valves. It is hoped to completely reorganise the whole of the irrigation system during 1966.

Refuse Collection

The cost of refuse collection and disposal for the year amounted to £5300 net. There was no difficulty in maintaining the once weekly collection and no changes to the incentive bonus scheme.

The tip was maintained to a reasonable standard and tipping controlled to a required level. Regular baiting and poisoning treatment against rat infestation was carried out during the year.

Housing

Twelve flats were erected by the Council during the year.

Forty-four new dwellings were erected by private enterprise.

No requisitioned property is held by the Council.

IMPROVEMENT GRANTS

Standard Grants

1965 saw a variation in the procedure for standard grants allowing the cost of certain additional works to rank for grant when installing the standard amenities. Half the cost to a prescribed maximum is now allowed towards building a new structure or converting an outbuilding if it is not practicable to provide the bathroom in any other way. Also a higher amount is allowed where the proposal includes the provision of septic tank drainage or where a water supply is brought into the house for the first time. That owners have taken advantage of this provision can be seen from the larger amount paid in grants for 1965.

Discretionary Grants

There were only two applications for discretionary grants during the year both being approved involving a total of £225.

STANDARD GRANTS

	1959-61	1962	1963	1964	1965
Number of applications received	28	8	8	9	10
Number of applications approved	26	8	7	8	10
Total paid by way of grant	£1,513.19.6	£473.2.4	£660.5.4	£304.3.4	£1,055.17.8

DISCRETIONARY GRANTS

	1959-61	1962	1963	1964	1965
Number of applications received	17	1	3	3	2
Number of applications approved	14	1	3	3	2
Total paid by way of grant	£3,107.13.8	£425	£130	£1,025	£225

Caravan Sites and Control of Development Act, 1960

There are two single licensed caravan sites within the district and no trouble has been experienced with them during the year.

Factories

The factories within the district cover a wide diversity of industries and the following list gives an indication of the products and services.

Food manufacture and packing	2
Agricultural engineering	2
Flour and seed mills	2
Lamp shade manufacture	2
Light engineering	6
Motor vehicle repairs	6
Printing	2
Builders and masons	5
Precious metal refiners	1
Fertilizer manufacturer	1
Concrete products	1
Miscellaneous including non-power factories and building sites	13
	43

There are four outworkers in the district concerned with the making of wearing apparel.

The statistical information required by the Ministry of Labour with regard to numbers of factories divided between Power and Non-Power Factories and others is given in Appendix I to the Report. This appendix also shows the inspections made and defects found and remedied under the various sections of the Act.

Offices, Shops and Railway Premises Act 1963

1965 saw the first full year during which the Act was in operation. Various additional provisions came into operation during the year particularly with regard to the information to be given to employees, a choice was given to employers as to how this should be done.

Offices, Shops and Railway Premises Act 1963 (continued)

It is difficult to comment on the position in Royston as yet but such inspections that have been made add to the belief that in most cases the Act is being complied with except for very minor infringements such as failing to provide thermometers or an Abstract.

Certain statistical information is required to be submitted to the Ministry of Labour and this is set out in Appendix II to this Report.

Rodent Control

The Rodent Control Scheme worked satisfactorily during the year and the following work was carried out :-

Total number of private premises treated	55
Total number of local authority premises treated, including tip ..	7
Total number of business premises treated	10
Total number of sewer manholes treated	300
Total number of premises treated under annual contract	1

The total number of inspections made by Officers of the Public Health Department and the Operator during the year was as follows:-

		TYPE OF PROPERTY				
		Non-Agricultural				
		(1) Local Authority	(2) Dwelling Houses (inc. Council Houses)	(3) All Other (including Business Premises)	(4) Total of Cols. (1) (2) & (3)	(5) Agricultural
I.	Number of properties in Local Authority's District		2131	513	2644	21
II.	Total number of properties inspected as a result of notification	6	62	10	78	
	Number of such properties found to be infested by:-					
	Common rat - Minor	6	41	10	57	
	House mouse Minor		11		11	
III.	Total number of properties otherwise inspected (e.g. when visited primarily for some other purpose)	2	36	15	53	
	Number of such properties found to be infested by:-					
	Common rat - Minor	1	2		3	
	House mouse Minor		1		1	
IV.	Number of infested properties treated by the L.A.	7	55	10	72	
V.	Number of "Block" control schemes carried out		1			

Rent Act, 1957

No Certificates of Disrepair were issued.

SECTION F

Sanitary Inspections of the Area

The details below show the number of inspections made during the year:-

Under the Housing Acts	..	36
Under the Public Health Acts	..	5
Under the Factory Acts	..	1
Food Shops and Stores	..	100
House Drainage ..	..	4
Rats and Mice Destruction	..	14
Miscellaneous Inspections	..	28
Offices Shops and Railway Premises		19

SECTION G INSPECTION AND SUPERVISION OF FOOD

FOOD PREMISES IN THE DISTRICT

The food premises, mobile food vendors, and stalls selling foodstuffs are classified according to the type in the following list. The total number given will exceed the actual number of premises as many sell various classes of foodstuffs.

FOOD PREMISES

Butchers	..	..	6
Grocers	..	..	16
Greengrocers	..	..	6
Wet Fish Shops	..	..	3
Cafe and Restaurants	..	..	4
Factory and Shop Canteens		..	6
Fried Fish Shops	..	..	2
Sweet Shops	..	..	14
Confectioners and Bakers		..	15
Off Licences	..	..	7
Public Houses	..	..	9
Egg Packing Station	..	..	1

Food Premises in the District (continued)

MOBILE SHOPS

Butchers	..	..	2
Grocers	..	..	3
Greengrocers	..	..	2
Fried Fish	..	..	2
Bakers	..	..	2

The open Market operates in Royston on Wednesdays and Saturdays throughout the year. There are ten food stalls made up as follows:-

Grocers	..	..	2
Greengrocers	..	..	5
Wet Fish	..	..	1
Confectioner	..	..	1
Sweets	..	..	1

The provisions of the Food Hygiene (General)Regulations 1960 apply in part to the stalls and to the food handlers at the stalls. It is the aim to secure as high a standard of food handling at market stalls and mobile vans as is insisted upon in normal retail shops.

Premises Registered under Section 16 of the Food and Drugs Act 1955

No premises in the District are registered for the Preservation Pickling or Potting of Meat or the manufacture of sausages.

There are fifteen premises registered for the sale of ice cream, excluding Cafes, and in all cases it is of the prepacked variety manufactured by the nationally known firms.

Milk and Dairies Regulations

The Local Authority is concerned with the handling of milk, its treatment and distribution from premises other than Dairy Farms.

Two milk distributors operate within the Urban District and there are a number of producers none of whom retail their own milk in the District.

Sampling of milk for compositional and bacteriological quality is the responsibility of the County Council.

Meat

There are no slaughterhouses in the district and any local butcher wishing to slaughter animals for sale has the facilities provided by an adjoining Authority.

No slaughterhouse licences were issued during the year to local butchers.

Meat and fish inspections are carried out as and when necessary in local shops.

Food Hygiene (General) Regulations 1960

A considerable amount of time is spent on the enforcement of the Regulations in all food premises and although a number of infringements are noted they are mostly due to forgetfulness on the part of the persons concerned rather than a blatant disregard of the Regulations. It is by a continual process of education on every visit to a food premise that hygienic habits will become second nature to all concerned.

No certificates of exemption are in force in the district and all premises required to comply with Regulation 16 (Wash hand basins) and 19 (sinks) do so.

Food complaints and unfit food

There have been very few complaints during the year regarding food and one hopes that this is due to a very high quality of product and preparation and storage rather than to the National unwillingness to complain. It is the duty of every Local Authority to enforce the provisions of the Food and Drugs Act with regard to unsound food and in the majority of cases it is only by complaints from members of the public that the sale of unsound food can be controlled.

During the year under review, the following articles of food were inspected in local shops and voluntarily surrendered as being unfit.

261 lb. of assorted canned foods being blown, damaged or decomposing.

APPENDIX I

PRESCRIBED PARTICULARS ON THE ADMINISTRATION OF THE FACTORIES ACT 1961

Premises	No. on Register	Number of		
		Inspections	Written Notices	Occupiers Prosecuted
I. Factories in which Secs. 1, 2, 3, 4 and 6 are to be enforced by Local Authorities	5	5	-	-
II. Factories not included in (I) in which Sec. 7 is enforced by Local Authority	36	12	-	-
III. Other premises in which Sec. 7 is enforced by Local Authority (excluding outworkers)	2	-	-	-
TOTAL	43	17	-	-

[illegible]

[illegible]

Premises	No. of Registrar	[illegible]		
		Larger Kinds	Within Metres	Prohibited Premises
I. Factories in which Secs. 1, 2, 3, 4 and 5 are to be enforced by Local Authorities	[illegible]	[illegible]	-	-
II. Factories not included in (I) in which Sec. 7 is enforced by Local Authority	[illegible]	[illegible]	-	-
III. Other premises in which Sec. 7 is enforced by Local Authority (including sub-markets)	[illegible]	-	-	-
TOTAL	[illegible]	[illegible]	-	-

APPENDIX I (continued)

Cases in which defects were found

Particulars	Number of cases in which defects were found				
	Found	Remedied	Referred		Number of Prosecutions
			To H.M. Inspector	By H.M. Inspector	
Want of Cleanliness (S.1)	4	4	-	-	-
Overcrowding (S.2)	-	-	-	-	-
Unreasonable Temp. (S.3)	-	-	-	-	-
Inadequate Vent. (S.4)	-	-	-	-	-
Ineffective drainage of floors (S.6)	-	-	-	-	-
Sanitary Conveniences (S.7)					
(a) Insufficient	-	-	-	-	-
(b) Unsuitable or defective	-	-	-	-	-
(c) Not separate for sexes	-	-	-	-	-
Other offences against the Act	-	-	-	-	-
TOTAL	4	4	-	-	-

Outworkers

There are four outworkers reported in the District employed on the making of "wearing apparel".

[illegible]

Cases in which [illegible] were found

Particulars	Cases of cases in which defects were found				
	Found	Remedied	Referred		Reasons of first [illegible]
			To G.R. Inspector	By G.R. Inspector	
Fund of Disputiness (4.1)	4	4	—	—	—
Overcrowding (4.2)	—	—	—	—	—
Unconsumable Tests (4.3)		—	—	—	—
Inadequate Tests (4.4)	—			—	—
Ineffective Drainage of Floors (4.5)	—	—	—	—	—
Sanitary Conveniences (4.7) (a) Insufficient	—	—	—	—	—
(b) Unsuitable or defective	—	—	—	—	—
(c) Not separate for sexes	—	—	—	—	—
Other offences against the Act	—	—	—	—	—
Total	4	4	—	—	—

Outstanding

Every one four outstanding reported in the District [illegible] on the [illegible] of "[illegible] approval".

APPENDIX II

THE OFFICES, SHOPS AND RAILWAY PREMISES ACT 1963

TABLE A REGISTRATIONS AND GENERAL INSPECTIONS

(1) Class of Premises	(2) Number of premises registered during the year	(3) Total number of registered premises at end of year	(4) Number of registered premises receiving a general inspection during the year
Offices	1	31	-
Retail shops	1	62	3
Wholesale shops, warehouses	1	1	-
Catering establishments open to the public, canteens	2	9	-
Fuel storage depots	0	1	-

TABLE B

NUMBER OF VISITS OF ALL KINDS BY INSPECTORS TO REGISTERED PREMISES) 22

[illegible]

[illegible]

TABLE 2 [illegible]

(2) [illegible]	(1) [illegible]	(2) [illegible]	(3) [illegible]
[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]
[illegible]	[illegible]	[illegible]	[illegible]

TABLE 3

[illegible]

TABLE C ANALYSIS OF PERSONS EMPLOYED IN REGISTERED PREMISES BY WORKPLACE

(1) Class of workplace	(2) Number of persons employed
Offices	151
Retail shops	337
Wholesale departments, warehouses	2
Catering establishments open to the public	57
Canteens	1
Fuel storage depots	3
Total	551
Total Males	193
Total Females	358

TABLE D INSPECTORS

Number of inspectors appointed under Section 52(1) or (5) of the Act	1
Number of other staff employed for most of their time on work in connection with the Act	NIL

(Table 2 continued)

TABLE 2 [illegible]

(1) Class of employee	(2) Number of employees covered
[illegible]	[illegible]
[illegible] shows	[illegible]
[illegible] independent contractors	[illegible]
[illegible] substituteness [illegible] the public	[illegible]
Customers	[illegible]
[illegible] states [illegible]	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]
[illegible]	[illegible]

TABLE 3 [illegible]

[illegible] of [illegible] [illegible] [illegible]